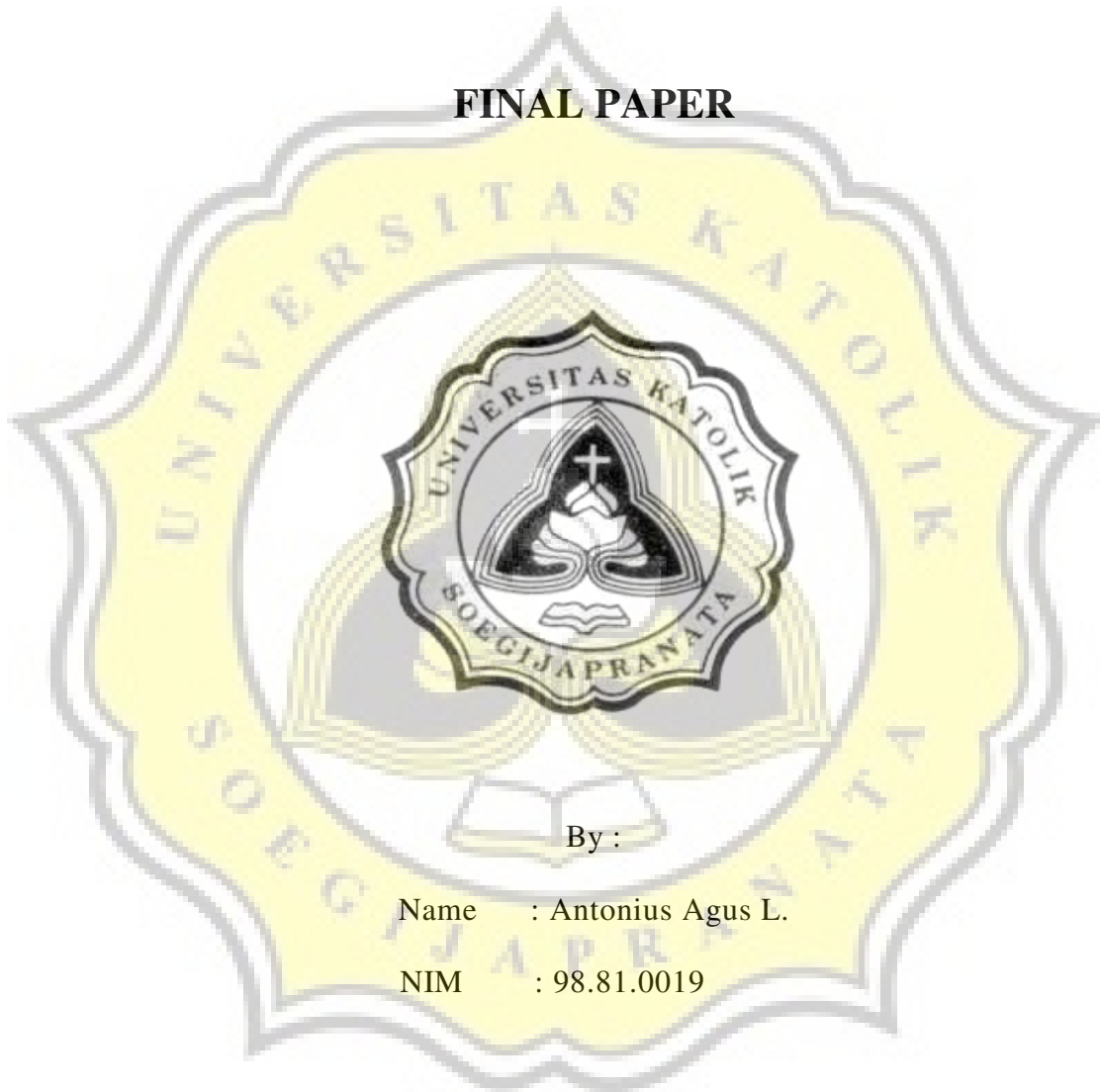


**THE TOUR GUIDES SERVICES AND THE
CUSTOMERS' SATISFACTION
AT CV. DUTA JAVA PERSADA SEMARANG**

FINAL PAPER



By :

Name : Antonius Agus L.

NIM : 98.81.0019

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A paper submitted to the Faculty of letters Soegijapranata Catholic University in
partial fulfillment of the requirements for Ahli Madya in English Language

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